Cisco VPN Client Setup Guide

CISCO VPN v1.0

Cisco VPN Client Setup Guide

CISCO VPN v1.0

Table of Contents

Cisco VPN Client Setup Guide

Purpose

The VPN client is an application required to ensure a secured connection to certain UF services. It allows a computer to 'tunnel' into the UF Intranet. This puts the computer inside the campus firewall.

Services

There are numerous network based services used by UF | Research. Some of those services require a VPN connection and some do not. Common services are listed below for reference.

VPN Required:

- File server share drives
- Remote Desktop Connections (RDC)
- Certain secured websites (mostly dealing with Protected Health Information)
- Intranet restricted sites and endpoints

VPN Not Required:

- Email access via a web browser (https://mail.ufl.edu/owa)
- Email access via a mail client (e.g. Outlook, Apple Mail, Thunderbird)
- Most, common UF websites

Common Questions

1. Is it wrong or adverse to have the VPN connection enabled and access services that don't require a VPN connection?

    No. The VPN adds a level of security. It's fine to have it on when you're using a mixture of online services.

    Please note: A VPN slightly affects your connection speed. If you experience a drastic difference, please make sure your client is up-to-date (links below). There might also be an issue with your Internet service provider.

Installing the Client

Direct download link:

https://net-services.ufl.edu/provided-services/vpn/clients

UF IT provided instructions:

https://it.ufl.edu/ict/documentation/network-infrastructure/vpn/anyconnect-installation--configuration-guide/

Connect to (depending on your area of work):

There are two popular VPN endpoints used by staff and faculty.
1. vpn.ufl.edu   'most common
2. vpn.health.ufl.edu   'health science center focused

Support:

The UF HelpDesk (352-392-HELP; 392-4357) is the primary source of support for installing and connecting the Cisco client.

Please note:

UF VPN is two-factor enable, meaning when you log into the VPN, it will trigger a Duo push. If you have two-factor enabled with Push enabled, your primary device should activate when you attempt to connect to the VPN.